

# Croys

EASTOWNE ESTATES  
MOBILE HOME PARK

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FINDLAY, OHIO 45840  
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HILTON APARTMENTS  
CRESTWOOD APARTMENTS

Dear Eastowne Tenants,

May 20, 2020

Thank you all for your patience as we've worked through the response to COVID-19. While it will likely be some time before we're able to return to something that approximates our normal operation we're going to continue to do our best to keep things running smoothly. We'll be using this year's spring letter to give you some updates in addition to our usual reminders.

**Office Restrictions:** Our office will remain closed to residents for the time being. Residents will be allowed in by appointment only. Rents may still be paid and trash bags may be picked up through the window on the front porch of the office during normal office hours.

**Pool:** Last week the State gave an opening date for public pools and issued mandatory operating procedures for reopening. We have examined Ohio's procedures, as well as those put forth by the CDC, at length and have come to the conclusion that we will be unable to open our pools this summer and comply with these rules. While this is unfortunate our highest priority must be the safety and well-being of our residents and staff.

**Kid & Wading Pools:** Please remember that these types of pools are not allowed in Eastowne Estates.

**Pond:** The Eastowne pond will be closed this summer. Past misuse of our normal guidelines, and our inability to staff the area, make it impossible for us to ensure the safety of our residents while using this facility.

**Pets:** Recently we've noticed that many of you have not been abiding by our rules and cleaning up after your pets. Please be sure that your pet is on a leash every time it goes outside, and that you clean up after your pet each and every time they go outside.

**Spring Inspections:** This spring we will again send representatives through the park to inspect the exterior of your home to see if there are any items that need attention. Make sure you look at these common items:

- Skirting/weed guard
- Shed roofs and trim
- Landscaping
- Leaking faucets
- Gutters

**ASK FIRST:** The following events must be approved **BEFORE** they take place:

1. Additional Residents
2. Homes for Sale
3. Exterior Improvements

If you have a question about these procedures, or need an appropriate form, please contact the office.

**Afterhours Emergency Repairs** – If you have an afterhours emergency that requires a repair, call the office at 419-423-2950 and leave a message in the emergency maintenance mailbox. It will be forwarded to our staff.

The COVID-19 will continue to present unique challenges for some time. We'll continue to work through them as best we can, focusing on the health and safety of our residents and our staff. Thank you for your continued patience and understanding.

Sincerely,  
Croys: T.C. & Son